

## Quarter 2 Selection of Service Compliments

Email passed on by our Planning Enforcement Colleagues from a resident after some joint work (Elizabeth is one of our Environment Control Officers):

"Thank you for all your efforts, the reported activity has ceased thanks to your departments efforts. I especially want to thank Elizabeth Gordon for pushing the matter and being supportive and compassionate during our distress"

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From a resident after one of our Environment Health Officers looked into a noise complaint that they had made:

"Good Afternoon Ms McLaughlin, Many thanks for looking into this matter, it is much appreciated."

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From one of our councillors after an Environment Control Officers looked into a matter on behalf of a resident:

"Thank you very much Elizabeth for this very comprehensive response. I am very impressed by this and I hope the resident is too."

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A thank you from one of our colleagues in Bracknell Forest Council's Dementia Services:

"I just wanted to thank you again for all your support with the Dementia Forum last Friday. You really were a star."

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From a resident after one of our officers dealt with a commercial noise complaint

"Thank you again to you and your team for all of your help and support with this matter. We have really valued your hard work and diligence with this."

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From a resident who had contacted the Licensing Team about a taxi that was emitting a lot exhaust fumes:

"Thank you for letting me know. I'm very impressed with the way this has been dealt with. It gives me the confidence to report this kind of issue again. "

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